

St John of God Subiaco Hospital Consumer Advisory Group Position Description

1. St John of God Subiaco Hospital

St John of God Subiaco Hospital, located in Perth, Western Australia, is a world-class private hospital offering the highest quality medical and surgical care in a warm and welcoming environment.

Many of Perth's leading specialist physicians and surgeons practice at our 578-bed hospital, allowing our patients access to a comprehensive range of services.

We offer a wide range of services, caring for inpatients, outpatients and day patients across a range of specialties including maternity, medical, surgical, rehabilitation and allied health.

As a Ministry of the Catholic Church, St John of God Health Care models its service delivery on the healing Mission of Jesus Christ. As a leading Health Care provider this means offering hospitality, hope and healing to all for whom we care and to all who choose to work with us.

<https://www.sjog.org.au/our-locations/st-john-of-god-subiaco-hospital>

2. St John of God Subiaco Hospital Responsibilities

- Ensure that the CAG participates in broad strategic issues and developments
- Seek timely, informed advice from CAG on issues and developments
- Promote the value of consumer participation in health service activities
- Ensure that the persons appointed to the CAG are able to represent the views of the communities
- Provide timely delivery of information; and
- Maintains register of training and orientation

3. Consumer Advisory Committee Members' Responsibilities

- Active participation
 - Attend bi-monthly meetings
 - Provide feedback on items requiring consumer participation
 - Be prepared for meeting participation
- Training, workshops and conferences
 - Attend induction, orientation and ongoing learning
 - Health Consumers Council WA – training within 6 months
(Introduction to Consumer Representation held every 6 months)
- Quality Improvement

- Advise the Hospital on consumer, carer views so they are recognised and reflected in service delivery, planning and policy development
- Communication
 - Maintain confidentiality and privacy of any communication resulting from or in relation to CAG deliberation/communication
 - Advise the CAG of perceived or potential conflict of interest
- Responsible for own Professional Development Responsibility

4. Qualifications/Skills Experience/ Competencies

- Able to abide by the SJGSH Mission and Values.
- Recent (within 5 years) experience as patient or carer of an acute health service.
- Able to contribute informed opinion and constructive feedback to the CAG.
- Ability to communicate effectively and respectfully within the Group.

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